



# REPAIR /FAILURE FORM

## Customer Contact

Ship to \_\_\_\_\_  
 Name \_\_\_\_\_  
 Address \_\_\_\_\_  
 \_\_\_\_\_  
 Zip code \_\_\_\_\_  
 Phone \_\_\_\_\_  
 Email \_\_\_\_\_

Date Received \_\_\_\_\_  
 Rec by: \_\_\_\_\_  
 Location \_\_\_\_\_  
 Shipped \_\_\_\_\_  
 by \_\_\_\_\_

DESCRIPTION			REASON FOR RETURN
MODEL	COLOR	SERIAL #	
_____	_____	_____	_____
_____	_____	_____	_____
_____	_____	_____	_____

TEST DATE \_\_\_\_\_  
 Test \_\_\_\_\_  
 Type \_\_\_\_\_  
 By \_\_\_\_\_

REPAIR DATE \_\_\_\_\_ By \_\_\_\_\_  
 Description \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

RETURN	RESOLD	REPLACEMENT SENT
Y/N	Y/N	Y/N
_____	_____	_____
Date	Signature	
_____	_____	

FINAL APPROVED BY: \_\_\_\_\_

SHIPPED DATE TRACKING #  
 \_\_\_\_\_

Ship to: ThunderBolt International 2660 Cypress Ridge Blvd. Suite 102, Wesley Chapel, FL 33544  
 800-244-2202 (office) 813-948-0345 (Fax) Sales@tbi-usa.com